



# ISO 9001:2008



No other symbol identifies a quality product or process as this one does.

THE MARVEL GROUP, INC.  
REGISTERED TO ISO 9001:2008  
FILE NUMBER A3078

What does it mean?

The ISO 9001:2008 standard is the broadest and most difficult standard to attain. Accreditation is obtained by standardizing and documenting each process necessary to produce a high quality product and service. A certification team of ISO representatives inspects every aspect of the *Marvel*<sup>®</sup> facilities. Repeatable procedures are utilized from the procurement of raw materials to assembly and shipment of the finished product.

**Material Receipts** - assures only the best quality raw materials are used in production

**Material Handling and Storage** - makes sure warehoused product does not get damaged or old resulting in delayed shipment

**Manufacturing** - provides assurances that every like product is made exactly the same. Inserts Statistical Process Controls at each stage of a products manufacture to assure only "good" production makes it to the shipping docks.

**Product Sub-assembly** - this critical stage in the manufacturing process, often overlooked as a final opportunity to build in quality.

**Order shipment**- utilizes a process of staging and grouping an orders components to assure they are properly identified and palletized for undamaged delivery.

---

---

The 1 on 9001:2000 indicated an additional level of quality encompassing:

Customer Service  
After Sale Support  
Product Design and Development  
Marketing  
Purchasing

---

---

Why is it valuable?

Building Quality, Speed, and Reliability into our manufacturing process means we can consistently exceed industry standards for lead times, customer service, and product performance. *Marvel* helps make sure that if you have a follow-up visit to your customer, it's for add-ons - not corrections.